Administrative Services
Town Hall

March 11, 2014
<table>
<thead>
<tr>
<th>Department</th>
<th>Contact</th>
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<tbody>
<tr>
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<td>Marc Fisher</td>
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</table>
We value our role as good **stewards** of all the University’s assets in managing resources responsibly, effectively, and efficiently.
Providing excellence to achieve the highest level of customer service.
Business Transformations
<table>
<thead>
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<th>Service/Plan</th>
<th>Person(s)</th>
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STATUS UPDATE

MARCH 2014

ENTERPRISE TECHNOLOGY SERVICES

Denise Stephens
Interim CIO
3 Strategic Initiatives

1. **Deliver** a set of enterprise services that improves overall service quality and consistency across the campus.

2. **Build** and expand key functions that are fundamental to supporting achievement of campus goals.

3. **Create** a central IT organization that enables economies of scale and improves overall IT service delivery while maintaining local agility.
What is changing?

LOCAL, DECENTRALIZED

coordinated enterprise perspective
# ETS Overview

<table>
<thead>
<tr>
<th>Services</th>
<th>Projects</th>
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<tbody>
<tr>
<td>Server and Application Services</td>
<td>Financial System</td>
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<tr>
<td>Collaboration Services</td>
<td>Electronic Timekeeping</td>
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<td>Workplace Services</td>
<td>UCPaht</td>
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<tr>
<td>Network, Remote Access, Remote Site Connectivity</td>
<td>Connect</td>
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<td>Telephone and Mobile</td>
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<tr>
<td>Television and Radio</td>
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<td>Physical Security</td>
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<td>Information Security</td>
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<td>Web Hosting</td>
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<tr>
<td>Accounts &amp; Identity</td>
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</tbody>
</table>
IT Needs Assessment

**Who:** Department Business & Academic Leaders

**What:** Survey to Assess IT Needs and Effectiveness

**When:** Spring, 2014

**Why:** Determine IT Priorities for the Next 3 Years
ETS Communication

- Website
- Newsletters
- Systems Speak Info Sessions
- Systems Communication Network
- Social Media
- Departmental Presentations
- Stakeholder/Partner Forums

WWW.ETS.UCSB.EDU
Welcome
ETS
FSIP
UCPath
KRONOS
Gateway
Long Range Development Plan
Construction and Housing Projects
Facilities Reorganization
Campus Safety
Closing

Marc Fisher
Denise Stephens
Jim Corkill
Pamela Lombardo
Ann Dundon
Jacob Godfrey
Alissa Hummer
Jack Wolever, Willie Brown, Marc Fisher
Jackie Treadway
Dustin Olson
Marc Fisher
STATUS UPDATE
MARCH 2014

FINANCIAL SYSTEM PROJECT

Jim Corkill
Campus Controller
What are we doing to get ready?

- Testing

- Identification and documentation of business process changes

- System security

- Development of extensive on-line training material
What can we be doing?

• Clean up your ledger

• Help with testing of SHIM and data warehouse

• Send positive VIBES
When we started this project you said nothing would change for departments...is that still the case?

Pretty much
What will be different?

• Liens (just KK’s and FM)

• Chart of accounts
  o Only A-Z, 0-9-and underscore (_) are allowed
  o Chart fields will be validated by PS
  o Module in the GMC will be used to set up new department chart fields
What will be different? (con’t)

• No longer update records in CATS

• No online creation of EIMR

• 3 new forms will be available
  o Asset Information Update Form
  o Equipment Inventory Modification Request (EIMR)
  o Excess & Surplus Property Disposal Form (ESPD)
Phase 2 is scheduled to begin after Phase 1 deployment and system stability. It includes the following modules:

- Grants
- Contracts
- Accounts Receivable/Billing
- Purchasing interface to facilitate lien reporting
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UCPATH PROJECT

Pam Lombardo
Acting Associate Vice Chancellor Administrative Services
System-wide
Reasons For UCPath

PPS is an old system with 11 different versions.

• It could break at any time.
• It utilizes old programming.
• Loss of knowledgeable staff to maintain it.
• Inability to report and audit accurately.
UCPath changes the tools we use to do payroll/personnel work, and it changes the way we do the work.
System-wide Project Updates

1. Integrated project plan for all UC locations

2. Designing 104 Future State Business Processes
Office of the President
Integrated Project Plan
UCSanDiego
UC Davis
Cal
UCRiverside
UCSF
UC Santa Cruz
University of California
UC Berkeley
UC Irvine
UC Santa Barbara
UC Merced
UC President
Future State Business Processes

104 Touch Points

UCSB

UCPath Center
Current Project Work at UCSB

1. Project Management
2. Business Processes
3. Data Conversion & PPS Clean-Up
4. Interface Discovery & Analysis
5. Communications
6. Change Management
Kronos: **Goal**

Implement Kronos as the official campus timekeeping system
Current Project Work

1. Training & reference materials
2. Data interfaces
3. User testing
4. Production environment moving to ETS from ARIT
Next Steps

Production Environment

• Complete testing with Academic/Research Advisory Committee.
• Integrate data import interface with Kronos v.7 production instance.
• Complete rollout of new Kronos v. 7 production instance.

Existing Kronos Users

• Continue v.7 user testing for existing Kronos 6.3 users.
• Complete campus-wide v.7 training for existing 6.3 users.
• Transition current Kronos 6.3 users to version 7.

New Kronos Users

• Begin scheduling rollout for new departments coming onto Kronos.
<table>
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</table>
Jacob Godfrey
Chief Procurement Officer & Associate Director
Business & Financial Services

MARCH 2014

GATEWAY

STATUS UPDATE
Gateway Project Status

Phase 1: Implementation COMPLETE!  
As of 6/30/12

Phase 2: Deployment COMPLETE!  
As of 6/30/13

Phase 3: Enhancements IN PROCESS!
## Gateway Behind the Scenes...

### New Systems
- Docufree Integration
- Docusign
- eSourcing/eRFX
- Spend Radar
- Contracts Repository
- GMC ALLN02/COA
- FSIP PeopleSoft Integration
- TSM
- Contracts Director

### Recent Enhancements
- Phoenix Interface
- New Tolerances
- Lien Removal
- Post Audit
- New Suppliers
- Contracts (Beta)
- Recharges (Beta)
- Programmatic Expenses (Beta)

### User Resources
- Governance Team
- Advisory User Group
- eCOE UCSD
- Help Line
- Help Desk
- New User Manuals
- Office Hours
- Announcements
- Info & BFS Web Site
## Gateway Value Proposition

### End Users
- One-stop shopping experience
- Freedom of choice: wide range of suppliers and products from which to choose
- Fast, easy requisitioning

### Senior Management
- Reduced materials costs
- Increased purchasing and user productivity
- Better budgeting information

### Procurement
- Control and visibility of spending
- Contract utilization
- Paperless process

### Information Technology
- Low maintenance software
- Secure, reliable access
- Straight-forward integration
# Gateway by the Numbers

## Economic Value

<table>
<thead>
<tr>
<th></th>
<th>July 2012</th>
<th>June 2013</th>
<th>February 2014</th>
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</thead>
<tbody>
<tr>
<td>Measurable Bid Savings</td>
<td>$11.0M</td>
<td></td>
<td></td>
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<tr>
<td>Estimated Efficiency Savings</td>
<td>$1.1M</td>
<td></td>
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<tr>
<td>Program Revenue</td>
<td>$1.0M</td>
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<tr>
<td>Campus Impact</td>
<td>$13.1M</td>
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</tr>
<tr>
<td>Program Revenue</td>
<td></td>
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## Community

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<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>Gateway Users</td>
<td>4,230</td>
<td></td>
<td></td>
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<tr>
<td>Unique Users Per Month (CY 2014)</td>
<td>1,800</td>
<td></td>
<td></td>
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<tr>
<td>Requisitioners</td>
<td>2,614</td>
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<td></td>
</tr>
<tr>
<td>Account Approvers</td>
<td>1,930</td>
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<tr>
<td>Department Buyers</td>
<td>502</td>
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</table>

## Roll Out Metrics

<table>
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<tr>
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<th>July 2012</th>
<th>June 2013</th>
<th>February 2014</th>
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<tbody>
<tr>
<td>Active Users</td>
<td>100</td>
<td>2,992</td>
<td>4,230</td>
</tr>
<tr>
<td>Purchase Orders Issued</td>
<td>103</td>
<td>9,552</td>
<td>45,564</td>
</tr>
<tr>
<td>Paid Invoices</td>
<td>62</td>
<td>9,409</td>
<td>58,916</td>
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<tr>
<td>Suppliers in System</td>
<td>480</td>
<td>1,984</td>
<td>3,558</td>
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<tr>
<td>Spend</td>
<td>$340K</td>
<td>$38.7M</td>
<td>$109.9M</td>
</tr>
</tbody>
</table>
Gateway Process Performance
7/1/2013 - 3/5/2014

Purchase Requisition Cycle Time

- 30+ Days: 0.1%
- 11-29 Days: 1.2%
- 6-10 Days: 3.0%
- 2-5 Days: 13.4%
- 1 Day: 19.9%
- 0 Days: 62.3%

Invoice Approval Cycle Time

- 30+ Days: 4.4%
- 11-29 Days: 4.0%
- 6-10 Days: 2.8%
- 2-5 Days: 4.6%
- 1 Day: 3.4%
- 0 Days: 80.8%

PR Count: 32,731
Invoice Count: 47,235

Calculations based on Invoice submission date to Invoice export date and PR complete date less PR submit date.
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UC Santa Barbara
Long Range Development Plan

Vision 2025
UC Santa Barbara
Long Range Development Plan
2008-2025 Long Range Development Plan Components

**Enrollment**

The 1990 LRDP predicted growing from 18,000 students to 20,000. Today we enroll 20,000 students.

Vision 2025 proposes a population of 25,000 students by 2025-2026. This represents a growth rate of 1% per year.

It is anticipated that 17% of the student population will be composed of graduate students.
Bike path additions shown are approximate locations.
Figure F.1 Proposed Open Space Areas
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Library
Library
Bio-Engineering
Bio-Engineering
Faculty Club
Faculty Club
Institute for Energy Efficiency
KITP Residence
Sierra Madre Apartments

- Sierra Madre
  - Located along Storke Road on the old Ocean Meadows Golf Course driving range
  - 151 apartments for students and UCSB families as approved by CCC
    - 115 units for 511 undergraduate students
    - 35 units for UCSB families
      - 7 – 3 bedroom/2 bath units
      - 28 – 2 bedroom/2 bath units
  - Budget of $87.48 million
  - Scheduled for completion in summer 2015 for fall 2015 occupancy
Sierra Madre Apartments
San Joaquin Apartments

- San Joaquin
  - Located on the Santa Catalina site which currently houses 1,300 undergraduate students
  - 178 student apartment units
    - 1,003 undergraduate students in primarily 3 bedroom/2 bath units
    - Includes improvements to existing Santa Catalina precinct
    - New Portola Dining Commons
  - 4 Faculty In-Residence units
  - Budget of $180 million
  - Scheduled for completion in summer 2016 for fall occupancy
San Joaquin Apartments
Welcome  Marc Fisher
ETS      Denise Stephens
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UCPath   Pamela Lombardo
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Campus Safety and Security

Dustin Olson, M.S.
Chief of Police
Safety Starts With You

IF YOU SEE SOMETHING, SAY SOMETHING.
Security Is Everyone’s Responsibility

• Locking valuables
• Locking and securing offices and vehicles
• Leaving sensitive or financial information unattended
• Report safety concerns immediately
• Campus Threat Management Team (TMT) and Student Behavior Intervention Team (SBIT)
Partnerships

• FBI – JTTF and Fusion Center
• Allied Agencies
• Campus Departments
• Community Stakeholders
• IV Business Owners
• Political Leadership
• UC Campuses and System-wide Resources
Services and Resources

• CSO Escorts (893-2000) – Program in Phone
• Campus Police (893-3446) Non-Emergency
• Emergency 9-1-1
• Emergency Phones On Campus
• Annual Lighting and Safety Walk
• Cameras and Lighting
• IV Foot Patrol
UCSB PD Programs

- Rape Aggression Defense (R.A.D.)
- Security Assessment
- Difficult People – Role Playing
- Classes tailored to particular work center
- Special Events Planning
- Rolling Stock Enforcement and Education
- Annual Lighting and Safety Walk
Free Self Defense Class

Check UCSB Police Dept. Website for class schedule at www.police.ucsb.edu

Rape Aggression Defense System is internationally recognized as one of the best women's self-defense courses. Come and learn realistic self-defense tactics and techniques from certified instructors. Space is limited, so interested parties are encouraged to contact Officer Dawn Arviso at dawn.arviso@police.ucsb.edu.
ANNUAL LIGHTING AND SAFETY WALK

Date: 1/29/2014
Time: 5:30PM

Meet on the west side of the Davidson Library for all routes. Transportation will be provided to Deveraux.

It's that time of year again!

The UCSB UCPD Annual Lighting and Safety Walk will be held on Wednesday January 29th at 5:30PM on the west side of the Davidson Library. Make UCSB a safer place by voicing your concerns about lighting and landscaping. This year, there will also be a route through the Deveraux area. Designated reporters will be on hand to note your concerns!

Please feel free to contact UCPD's Problem solving Unit to voice your lighting and safety concerns or with questions regarding this event: PSU@police.ucsb.edu

New route through Deveraux!
Run-Hide-Fight

- Video on You Tube
Welcome  Marc Fisher
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FSIP  Jim Corkill
UCPath  Pamela Lombardo
KRONOS  Ann Dundon
Gateway  Jacob Godfrey
Long Range Development Plan  Alissa Hummer
Construction and Housing Projects  Jack Wolever, Willie Brown, Marc Fisher
Facilities Reorganization  Jackie Treadway
Campus Safety  Dustin Olson
Closing  Marc Fisher
## Project Sponsors & Contact Information

<table>
<thead>
<tr>
<th>Project Sponsors &amp; Contact Information</th>
<th>Executive Sponsor</th>
<th>Project Lead</th>
<th>Contact Info</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition Policy</td>
<td>Nathan Brostrom</td>
<td>Ginny Cox Delaney</td>
<td><a href="mailto:Virginia.Cox@ucop.edu">Virginia.Cox@ucop.edu</a></td>
</tr>
<tr>
<td>Community College Student Transfer</td>
<td>Aimée Dorr</td>
<td>Steven Handel</td>
<td><a href="mailto:Steven.Handel@ucop.edu">Steven.Handel@ucop.edu</a></td>
</tr>
<tr>
<td>Technology Commercialization</td>
<td>Aimée Dorr; Peter Taylor</td>
<td>Dorothy Miller; Meredyth Lacy</td>
<td><a href="mailto:Dorothy.Miller@ucop.edu">Dorothy.Miller@ucop.edu</a>; <a href="mailto:Meredyth.Lacy@ucop.edu">Meredyth.Lacy@ucop.edu</a></td>
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<tr>
<td>Carbon Neutrality</td>
<td>Nathan Brostrom</td>
<td>Nick Balistreri</td>
<td><a href="mailto:Nick.Balistreri@ucop.edu">Nick.Balistreri@ucop.edu</a></td>
</tr>
<tr>
<td>Undocumented Students</td>
<td>Aimée Dorr</td>
<td>Jerlena Griffith-Desta/David Alcocer</td>
<td>Jerlena <a href="mailto:Griffith-Desta@ucop.edu">Griffith-Desta@ucop.edu</a>; <a href="mailto:David.Alcocer@ucop.edu">David.Alcocer@ucop.edu</a></td>
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<tr>
<td>Doctoral Education Support</td>
<td>Aimée Dorr</td>
<td>Pamela Jennings</td>
<td><a href="mailto:Pamela.Jennings@ucop.edu">Pamela.Jennings@ucop.edu</a></td>
</tr>
<tr>
<td>Postdoctoral Fellowship Program</td>
<td>Aimée Dorr</td>
<td>Susan Carlson</td>
<td><a href="mailto:Susan.Carlson@ucop.edu">Susan.Carlson@ucop.edu</a></td>
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<tr>
<td>Systemwide Food Initiative</td>
<td>President Napolitano</td>
<td>Pete King</td>
<td><a href="mailto:Peter.King@ucop.edu">Peter.King@ucop.edu</a></td>
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<tr>
<td>Mexico Initiative</td>
<td>Kim Wilcox</td>
<td>Cindy Giorgio (UCR)</td>
<td><a href="mailto:Cindy.Giorgio@ucr.edu">Cindy.Giorgio@ucr.edu</a></td>
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<tr>
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<td>President Napolitano</td>
<td>Maria Anguiano</td>
<td><a href="mailto:Maria.Anguiano@ucop.edu">Maria.Anguiano@ucop.edu</a></td>
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Questions